Dr. Lua Hancock specializes in providing consulting in areas of leadership, change management, conflict resolution, emergency planning and response, assessment, and diversity, equity and inclusion. She has worked with various Fortune 500 companies and higher education institutions from diverse sectors to facilitate towards values and goal creation, alignment, and success. Additionally, she works as a coach to industry leaders assisting them with mindful, equitable and impactful leadership.

Dr. Hancock has more than 25 years of progressive student and academic affairs. Most recently she served as the Vice President of Campus Life and Student Success at Stetson University.

Lua has a Bachelor’s of Science from Rollins College in Psychology and African/African American Studies, a Master’s Degree from Nova Southeastern University in Alternative Dispute Resolution and an EdD from NSU in Higher Education Leadership. She serves on the executive board for Florida ACE Women’s Network, the Diversity and Inclusion Committee of Florida Executive Women and is engaged with the Bahai’s of Orlando.

Lua has two sons who make her laugh every day.

www.luacoach.com
www.linkedin.com/in/luah Hancock
CONFEREECE THEME

This theme speaks to applying a twist or new perspective to work that has become regular as well as exploring resources that we may not have used or been aware of previously and applying that resource in a way that helps us. This theme also speaks to our ability to connect with each other across individual departments and find fulfillment in our work through those relationships.

CONFEREECE PURPOSE

The purpose of the half-day conference is to provide opportunities for learning and development for all members of the Division of Student Affairs. To reach this goal, we will offer both opportunities for staff to learn, listen, and engage with each other and opportunities for those to share knowledge, expertise, and accomplishments.

COMMITTEE MEMBERS

Matthew Calle, Orientation & Commuter Student Involvement

Liz Ingrao, Housing & Residential Life

Alicia Kester, Office of the Senior Vice President for Student Affairs & Alumni Engagement

Mercy Lavado, Student Activities & Student Organizations

Sergio Madrigal, Commencement & Special Projects

Amanda Miller, Office of the Senior Vice President for Student Affairs & Alumni Engagement

Angela Montero, Wellness & Recreation

Stephanie Nuñez, Housing & Residential Life

Heather Stevens, Office of the Senior Vice President for Student Affairs & Alumni Engagement

Vanessa Wabomnor, Counseling Center
SECTIONS

1:00 - 1:50 PM

**REENGAGE THROUGH COLLABORATION WITH RESIDENTIAL LIFE**

Tiffani Idol, Dr. Joy Beverly, Matt McCabe, Dr. Leslie Knecht
Lakeside, Pavilion West

We'll discuss the crucial role of student affairs professionals in unifying various campus entities. Join us to explore practical strategies and ideas for collaborating with faculty, administrators, and organizations to enhance student experiences and foster a supportive campus environment.

**TRAINING AND MANAGING STUDENT STAFF FOR SUCCESS**

Camila Espinoza
Lakeside, Pavilion East

Join us to delve into the essentials of managing student staff in a university setting. This session will cover how management styles, comprehensive training, clear expectations, and effective communication are pivotal for both departmental success and the personal growth of your student staff.

**EMPOWERED BY YOU: HOW TEAMS CAN COME TOGETHER TO BUILD A SENSE OF BELONGING**

Stephanie Nuñez, Demi Rafuls
Lakeside, Lakeside Expo

Explore the practice of creating a culture of belonging. Essential for any successful team and aligned with UM’s mission, this session offers tools for leaders and aspiring leaders to reassess and implement strategies that reengage departments, ensure psychological safety, and champion inclusive leadership.

2:00 - 2:50 PM

**REDEFINING AND REENGAGING ME: NAVIGATING RELATIONSHIPS, INFLUENCE, CONFLICT, AND WELLNESS IN STUDENT AFFAIRS**

Lua Hancock
Lakeside, Pavilion West

In this workshop we will explore ways to mindfully navigate our relationship with our work and the people in it in healthy and effective ways through the framework of the 15 commitments of the conscious leader, the tree of contemplative practice and the NAMI self-care assessment.
2:00-2:50 PM

**REDEFINE WORKDAY: BETTER FINANCIAL PRACTICES IN STUDENT AFFAIRS**

Demi Rafuls  
Lakeside, Pavilion East

This session offers an essential overview of Workday’s latest practices, focusing on finance, purchasing, and budgeting. Even after six years of implementation, Workday continues to evolve. You will be guided through the basics of purchasing, reconciling, and reporting in Workday, tailored specifically for Student Affairs professionals.

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3:00 - 3:50 PM

**BUILDING THE SKILL OF SUPERVISION: A PANEL DISCUSSION ON THE CHALLENGES AND STRENGTHS OF EFFECTIVE SUPERVISION**

Ronald Wabomnor, Oscar Vazquez, Tiffani Idol  
Lakeside, Lakeside Expo

Through an engaging panel discussion, experienced professionals will share their backgrounds, challenges, and methods for enhancing their supervision abilities. Whether you’re looking to improve your current skills or prepare for future roles, this session offers valuable insights into effective staff supervision practices.

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**THE FINE LINE: BALANCING SUPPORT PERSONALLY AND PROFESSIONALLY DURING SOCIETAL CONFLICTS**

Kennedy Robinson-Birt, Gabrielle Perez, Madison Rodas, Taylor Castro  
Lakeside, Pavilion West

In this workshop, Student Affairs professionals will gain tools for handling polarizing social conflicts, balancing neutrality, and empathy. We’ll explore strategies to support diverse communities on campus while acknowledging the impact of these conflicts on personal identity.

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**DEVELOP YOURSELF WITH TOD**

Jackie Alonso  
Lakeside, Lakeside Expo

Join the Talent and Organizational Development (TOD) team in a session focused on owning your career path at The U. Gain insights on building your personal brand and developing a plan to achieve your professional goals. We’ll also highlight the various professional development options available to UM staff.
Thank you